

CITY OF NEW BEDFORD MASSACHUSETTS

Dept. of Public Works 133 William Street

LAWRENCE D. WORDEN COMMISSIONER

August 6, 2001

Dr. Karl Ehrlich Vice President Bacta-Pur 97 Cove Street New Bedford, MA 02744-2516

Dear Dr. Ehrlich,

I admit, I was skeptical about your "new technology" that costs less and is safe for the environment. But because we had such a severe grease problem in one of our pump stations, I agreed to a test of the Bacta-Pur—system when your company and Global Odor Control Technologies of New Bedford offered to demonstrate it on our "worst grease nightmare".

We picked the Front Street pump station, which was clogged with caked-on grease. After 30 days of installing the Bacta-Pur BACTIVATOR system upstream, that same sewer line became so clean that you could actually see the bricks for the first time at the bottom of the manhole.

The Bacta-Pur test ran for 120 days to March of 2000 and the results were extremely positive. Not only was grease removed, but ventilation time required for workers to be able to enter the lift station was reduced by 66% (from 30 minutes to 10 minutes). In fact, we filmed the sewer line a year after the test began and it was completely cleaned by the bacteria.

I am very pleased with the results of the technology's capabilities. We continue to use the Bacta-Pur® System today to prevent problems and reduce operating expenses.

Sincerely,

Ronald LaBelle

Superintendent of Waste Water

The City of New Bedford Phone: 508 991 6158

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